

# Welcome

to

# MNB

# Merchants National Bank

*Although “Business as usual” may look a little different than before, rest assured we are here to meet all your financial needs. Below are the guidelines we will follow to ensure the health and safety of customers and employees.*

## OPERATING GUIDELINES:

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### **Masks:**

Our employees will be required to wear masks in areas where they have customer contact.

Customers may wear a mask if they choose. Since it may be difficult to positively identify customers wearing a mask, additional identification may be requested. If you are feeling ill or have any symptoms of COVID-19 we ask that you do not enter the branch.



### **Social Distancing and Limited Occupancy:**

Customers are expected to maintain 6 feet of distance at all times. The floor is marked to support social distancing guidelines.

The maximum occupancy limit has been established for each branch. The limit will be posted on the door of each branch. Should the lobby be at maximum capacity, we may ask you to wait outside or in your car until a customer exits the building.



### **Branch Cleaning and Sanitation:**

The branch employees will conduct regular sanitation and cleaning throughout the day. This will include disinfecting counter tops, door handles, pens, and other high traffic areas. Our cleaning companies will conduct a deep cleaning and sanitation routine each night.



### **Handwashing and Sanitizing:**

Our branch employees will be washing their hands and using hand sanitizer periodically throughout the day. Hand sanitizer is available at the check writing stand for customer use.

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BANKING OPTIONS AVAILABLE**