

# Merchants National Bank Mobile Device Compatibility List

as of 02/11/2022

Merchants National Bank takes every step possible to protect its customer's personal data. As such there are times where we intentionally prioritize security over convenience. This list is designed to show which devices we believe currently best implement security standards which can use our native mobile application. Other devices not listed may still also work, but their full compatibility and security can not be confirmed. Devices which have been jailbroken/sideloaded are not supported.

Please note that even if a device is listed below, it still needs to have the latest operating system and security updates applied. Insecure devices are a risk to your personal finances and the bank's infrastructure, as such these devices are not permitted.

If your device is not listed, you can still use our secure website (which has been optimized for mobile devices) to perform all the same banking functions that are offered in our native app. Use your browser and goto: [merchantsnat.com](https://merchantsnat.com) You may also consider replacing your phone once it is unsupported by the OS. Outdated phones are teeming with unpatched exploits that hackers intentionally seek out and abuse. Getting a newer, supported phone will help you keep yourself protected.

## SUPPORTED APPLE DEVICES

iPhone 6S	iPhone 11	iPhone 12 Pro Max	iPhone XS Max
iPhone 6S Plus	iPhone 11 Pro	iPhone SE	iPhone 13 Mini
iPhone 7	iPhone 11 Pro Max	iPhone SE (2nd Gen)	iPhone 13
iPhone 7 Plus	iPhone 12 Mini	iPhone X	iPhone 13 Pro
iPhone 8	iPhone 12	iPhone XR	iPhone 13 Pro Max
iPhone 8 Plus	iPhone 12 Pro	iPhone XS	

## SUPPORTED GOOGLE DEVICES

Pixel 2	Pixel 3 XL
Pixel 2 XL	Pixel 4
Pixel 3	

## SUPPORTED LG DEVICES

G5	V30
G7 ThinQ	V40 Thin Q
Stylo 5	V50 Thin Q
V20	

## SUPPORTED MOTOROLA DEVICES

Moto G7	Moto Z4
Moto Z3	

## SUPPORTED ONE PLUS DEVICES

6T	7 Pro
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## SUPPORTED SAMSUNG DEVICES

Galaxy A10e	Galaxy Note 8	Galaxy S8	Galaxy S10E
Galaxy A11	Galaxy Note 9	Galaxy S8 Plus	Galaxy S10+
Galaxy A20	Galaxy Note 10	Galaxy S9	Galaxy S20 (S11)
Galaxy A51	Galaxy Note 10+	Galaxy S9 Plus	Galaxy S20+
Galaxy Fold	Galaxy S7	Galaxy S10	Galaxy S21
Galaxy J7 Crown	Galaxy S7 Edge		

## SUPPORTED TABLETS

Apple-iPad (5th Generation – 2017)	Apple-iPad (Fall 2017)	Apple-M1 iPad Pro 2021	Apple-iPad Pro
Apple-iPad (6th Generation – 2018)	Apple-iPad Air 2	Apple-iPad Mini 4	Apple-iPad Pro (2018)
	Apple-iPad Air 4	Apple-iPad Mini 5	Google-Pixel C
	Apple-M1 iPad Pro 2021	Apple-iPad Pro	Samsung-Galaxy Tab A